

Gambling with Responsibility

Last updated: 15.01.2024

Interpretation

Words with initial capital letters have meanings defined under the following conditions. These definitions apply regardless of whether the terms appear in singular or plural.

Definitions

For the purposes of these Terms and Conditions:

- **Account** means a unique account created for you to access our Service or parts of our Service.
 - **Company** (referred to as either "the Company", "we", "us", or "our" in this agreement) refers to Orisun N.V.
 - **Service** refers to the Website.
 - **Website** refers to orisun.group
 - **You** refers to the individual accessing or using the Service, or the Company, or other legal entity on whose behalf such individual is accessing or using the Service, as applicable.
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Responsible Gambling and Self-Exclusion

For most of our users, gambling is a source of entertainment, fun, and excitement. However, we recognize that gambling can have negative side effects and that pathologic gambling is a serious issue. Since day one, we have been committed to helping users manage these risks. Under "Responsible Gambling," we outline various measures to mitigate negative side effects and actively prevent them. Knowledge and education about the risks of gambling are the most effective tools against these negative effects.

Information and Contact

Our support team is available via email at any time and will not disclose any information about you without your consent:

- **Email:** golbal@orisun.group

You can also take a test to assess if you might have a gambling addiction:

- [Gambling Problem Test](#)

For additional information about gambling addiction:

- [Safer Gambling](#)
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Helpful Tips for Responsible Gambling

We recommend considering the following tips to ensure gambling remains enjoyable and free of negative side effects:

1. **Establish a Limit:** Before you gamble, decide how much you can afford to lose based on your financial situation. Never gamble unless you can cover potential losses.
 2. **Avoid Chasing Losses:** Refrain from taking large risks to recover previous losses. Play for enjoyment, not for profit.
 3. **Set a Time Limit:** Take breaks and adhere to the time limit you set. Gambling should be balanced with other hobbies and not be your sole focus.
 4. **Play Smart:** Avoid gambling when stressed, depressed, or under pressure. Do not play if you are influenced by medication, drugs, or alcohol.
 5. **Take Breaks:** Take breaks when you feel tired or unable to concentrate.
 6. **One Account Only:** To effectively track your gambling time and expenditure, it is advised not to create more than one account.
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Minor Protection

To use our Service, you must be 18 or older. Keep your login details secure from minors. We recommend using a filter program to prevent children from accessing gambling content. For parents, we suggest the following list of internet filters to keep children away from inappropriate content:

- [Internet Filters for Parents](#)
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Self-Exclusion

If you are diagnosed with a gambling addiction or need to stay away from gambling for any reason, we can assist you. Self-Exclusion allows you to exclude yourself from all gambling services for a set period, which cannot be undone. To request self-exclusion, please contact our support team. They will guide you through the process and can facilitate self-exclusion from 6 months up to 5 years.

- **Email:** global@orisun.group

Please note that Self-Exclusion is permanent for the set duration and cannot be reversed for your protection. During this period, you are prohibited from creating a new account. Any attempt to do so will be considered a violation of our Terms of Service and may result in the permanent ban of your original account.